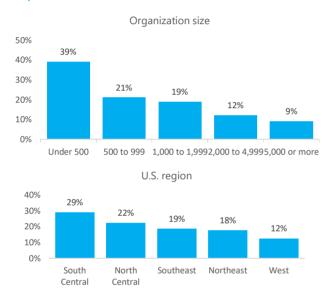
Summary

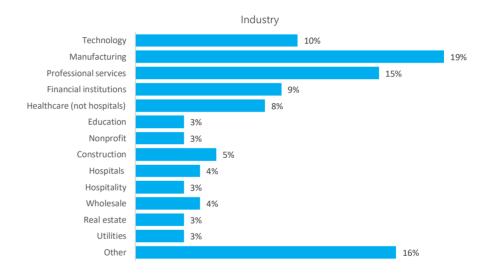


Our clients and prospects across all industries want to understand actions taken or being considered by others in response to COVID-19. Lockton's weekly pulse survey is designed to capture responses to these pressing issues and offer insights into what employers across all industries are doing to minimize the economic impact on their business.

Results shown were collected April 29-May 4, 2020. At the close of the survey, there were 193 responses.

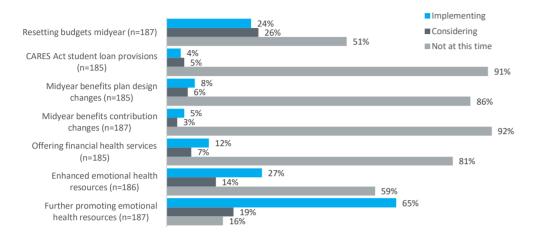
Participant profile



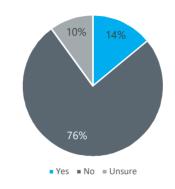


Impact to U.S. benefits

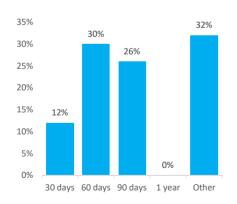
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19?



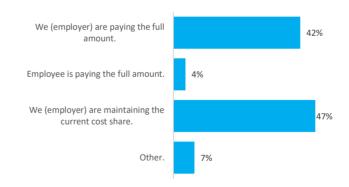
If you already have an emotional health program, are you spending more? (n=51)



For furloughed employees, how long are you covering medical (n=73)?

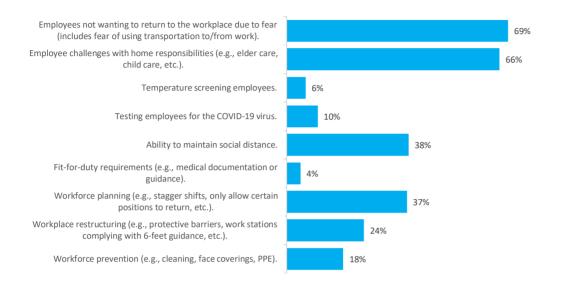


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=75)?



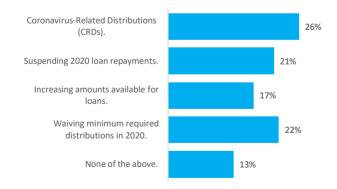
Reentry to work site

What do you foresee as the biggest challenge for reentry (n=189)? Select the top three.

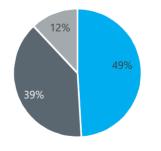


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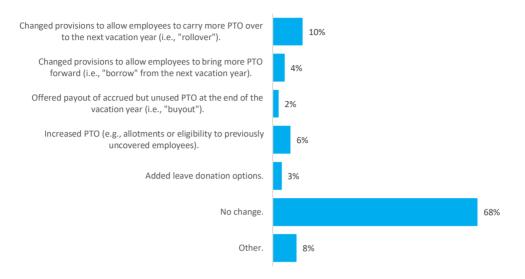
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=140)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

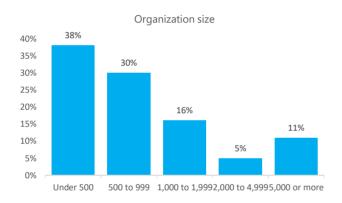


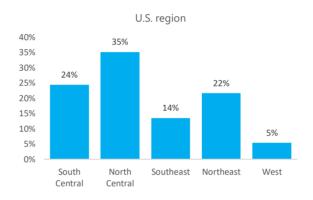
Summary



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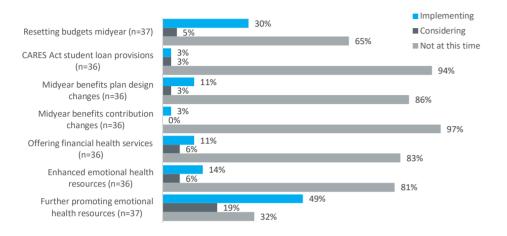
Participant profile - Manufacturing



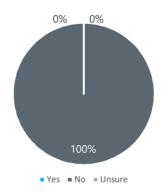


Impact to U.S. benefits - Manufacturing

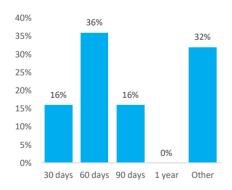
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19?



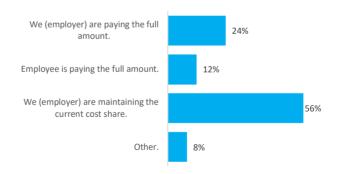
If you already have an emotional health program, are you spending more? (n=5)



For furloughed employees, how long are you covering medical (n=25)?

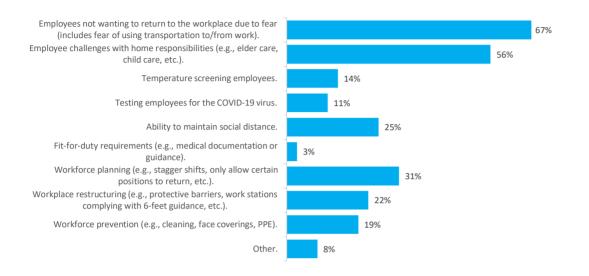


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=25)?



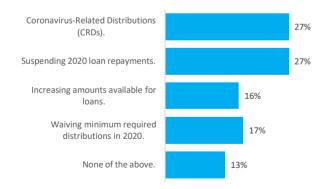
Reentry to work site - Manufacturing

What do you foresee as the biggest challenge for reentry (n=36)? Select the top three.

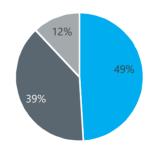


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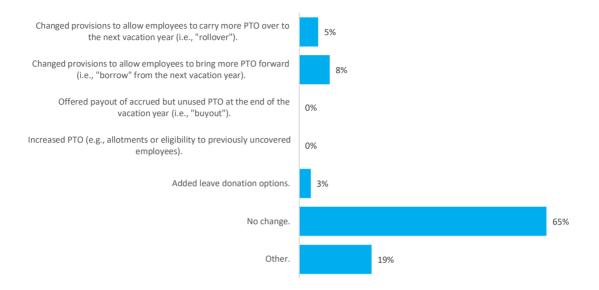
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=27)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

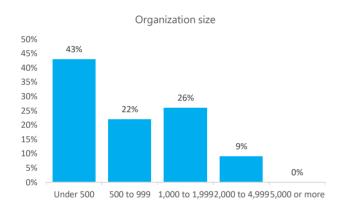


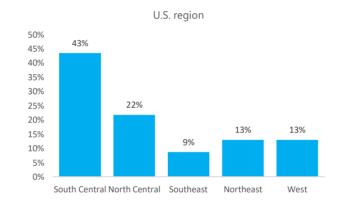
Summary



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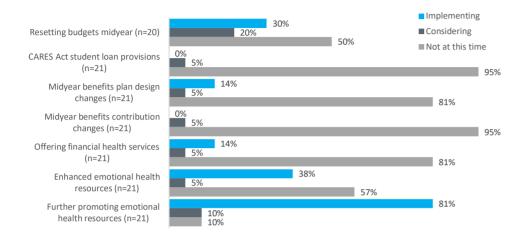
Participant profile - **Professional services**



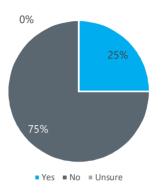


Impact to U.S. benefits - Professional services

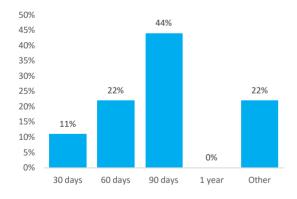
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19?



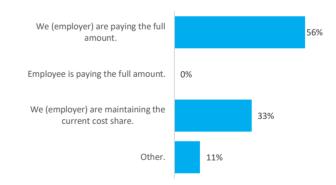
If you already have an emotional health program, are you spending more? (n=8)



For furloughed employees, how long are you covering medical (n=9)?

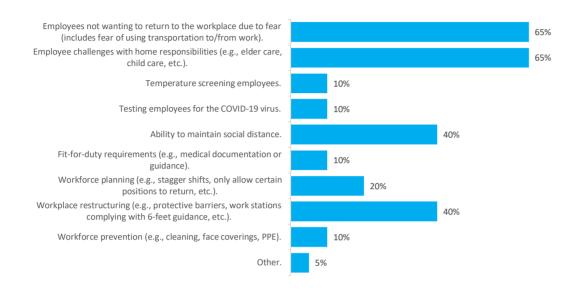


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=9)?



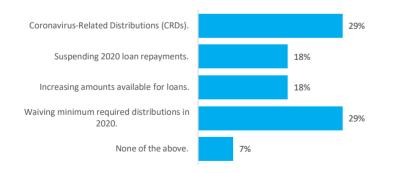
Reentry to work site - Professional services

What do you foresee as the biggest challenge for reentry (n=20)? Select the top three.

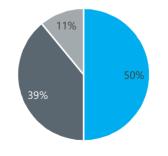


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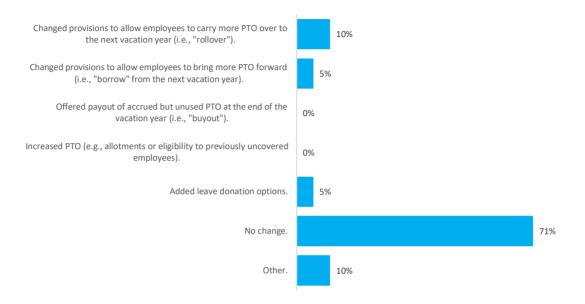
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=18)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

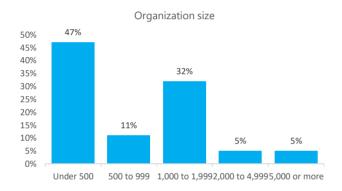


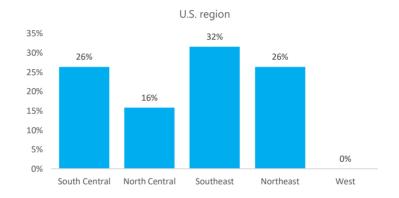
Summary



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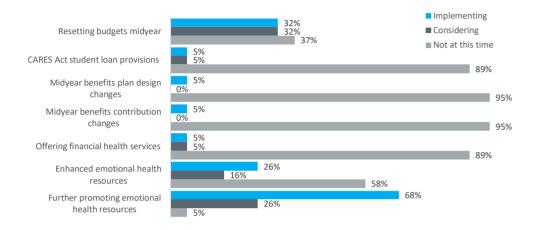
Participant profile - Technology



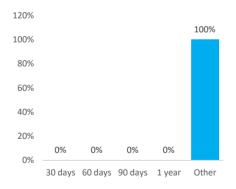


Impact to U.S. benefits - **Technology**

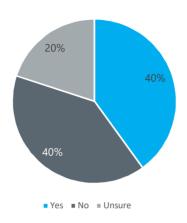
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19 (n=19)?



For furloughed employees, how long are you covering medical (n=4)?



If you already have an emotional health program, are you spending more? (n=5)

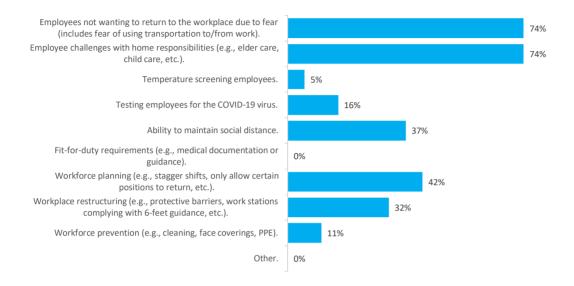


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=4)?



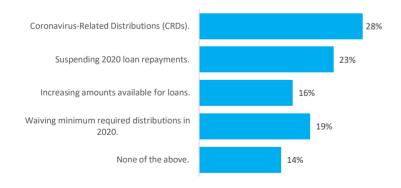
Reentry to work site - **Technology**

What do you foresee as the biggest challenge for reentry (n=19)? Select the top three.

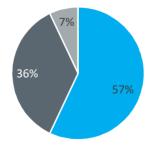


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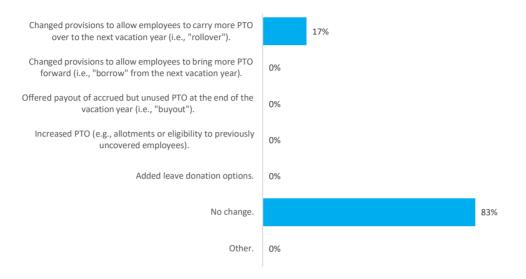
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=14)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

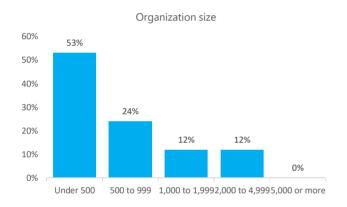


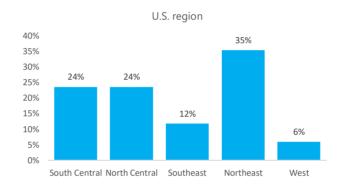
Summary



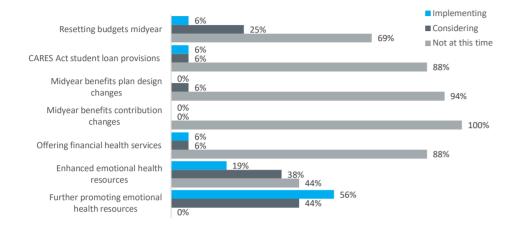
Our clients and prospects across all industries want to understand actions taken or being considered by others in response to COVID-19. Lockton's weekly pulse survey is designed to capture responses to these pressing issues and offer insights into what employers across all industries are doing to minimize the economic impact on their business.

Participant profile - Financial institution

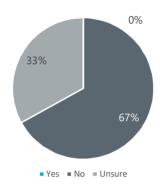




For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19 (n=16)?

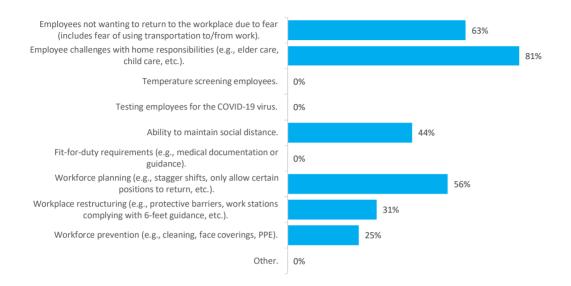


If you already have an emotional health program, are you spending more? (n=3)



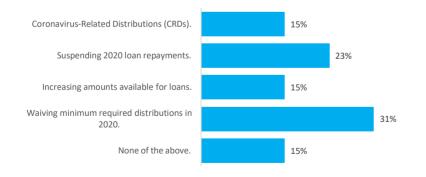
Reentry to work site - Financial institution

What do you foresee as the biggest challenge for reentry (n=16)? Select the top three.

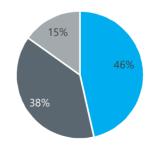


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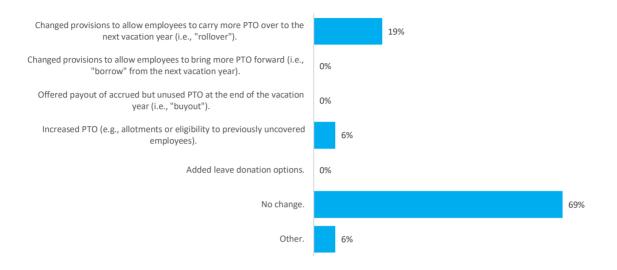
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=13)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

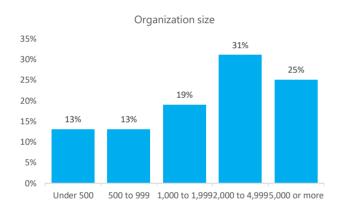


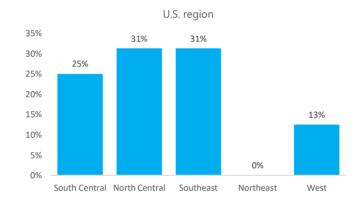
Summary



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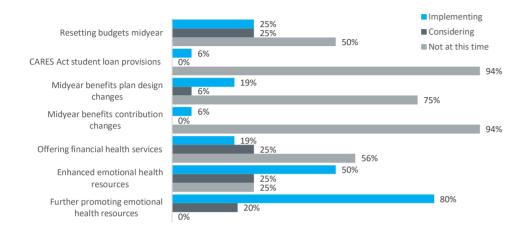
Participant profile - Healthcare (excluding hospital)



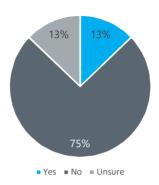


Impact to U.S. benefits - Healthcare (excluding hospital)

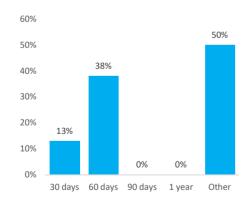
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19 (n=16)?



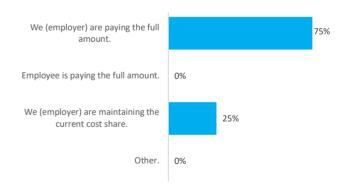
If you already have an emotional health program, are you spending more? (n=8)



For furloughed employees, how long are you covering medical (n=8)?

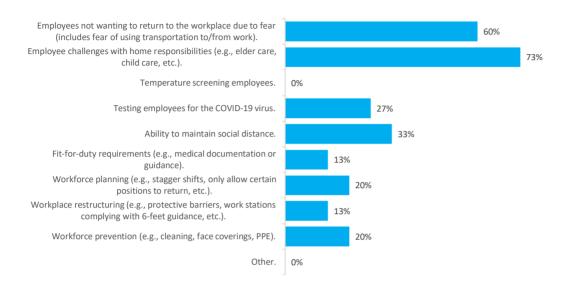


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=8)?



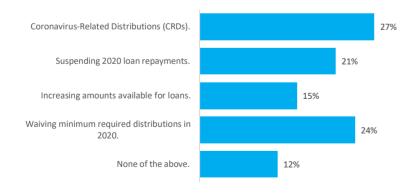
Reentry to work site - Healthcare (excluding hospital)

What do you foresee as the biggest challenge for reentry (n=15)? Select the top three.

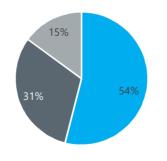


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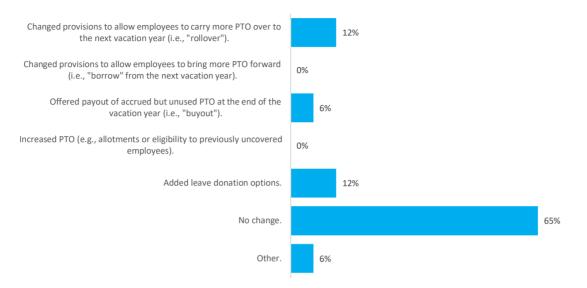
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=13)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

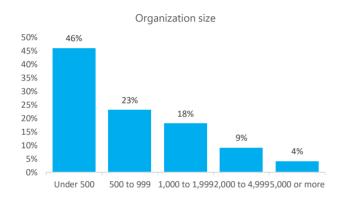


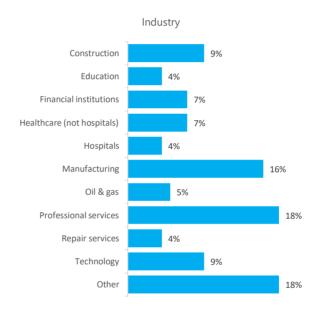
Summary



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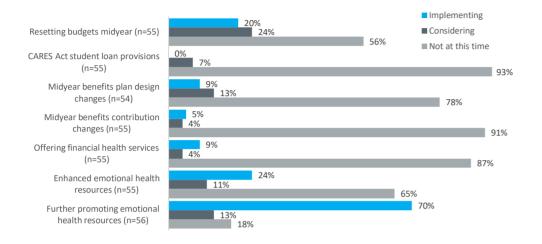
Participant profile - **South Central** (CO, KS, MO, NM, OK, TX)



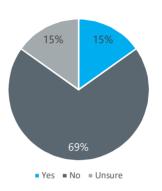


Impact to U.S. benefits - **South Central** (CO, KS, MO, NM, OK, TX)

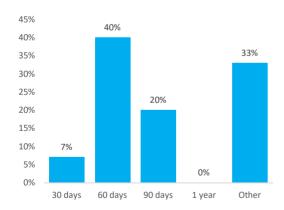
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19?



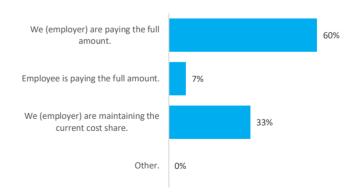
If you already have an emotional health program, are you spending more? (n=13)



For furloughed employees, how long are you covering medical (n=8)?

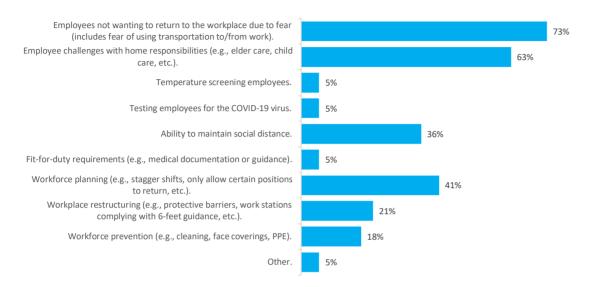


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=15)?



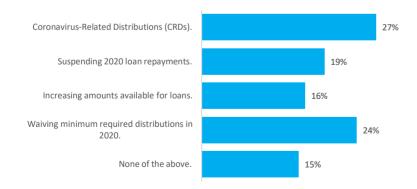
Reentry to work site - **South Central** (CO, KS, MO, NM, OK, TX)

What do you foresee as the biggest challenge for reentry (n=56)? Select the top three.

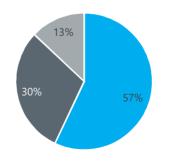


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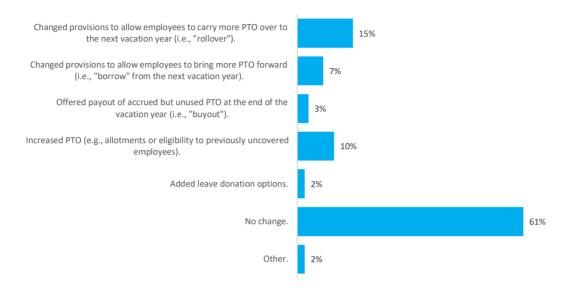
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=40)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

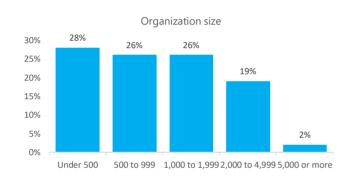


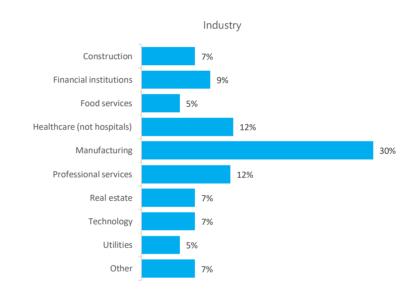
Summary



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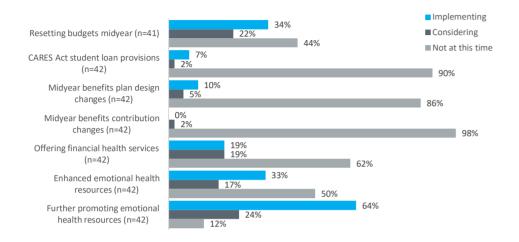
Participant profile - North Central (IA, IL, IN, KY, MI, MN, ND, NE, OH, SD, WI)



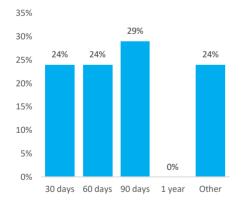


Impact to U.S. benefits - **North Central** (IA, IL, IN, KY, MI, MN, ND, NE, OH, SD, WI)

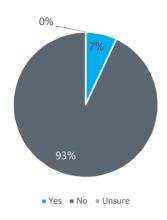
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19?



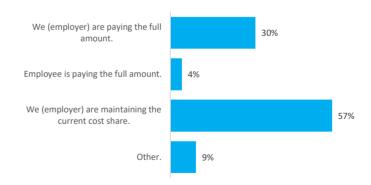
For furloughed employees, how long are you covering medical (n=21)?



If you already have an emotional health program, are you spending more? (n=14)

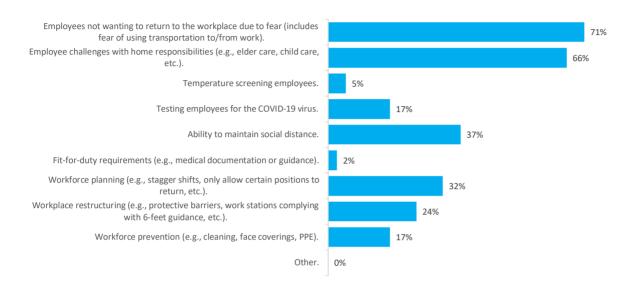


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=23)?



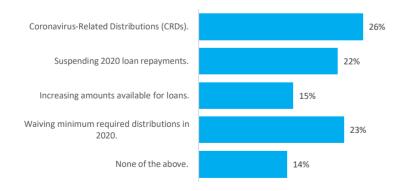
Reentry to work site - North Central (IA, IL, IN, KY, MI, MN, ND, NE, OH, SD, WI)

What do you foresee as the biggest challenge for reentry (n=41)? Select the top three.

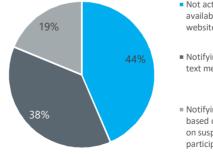


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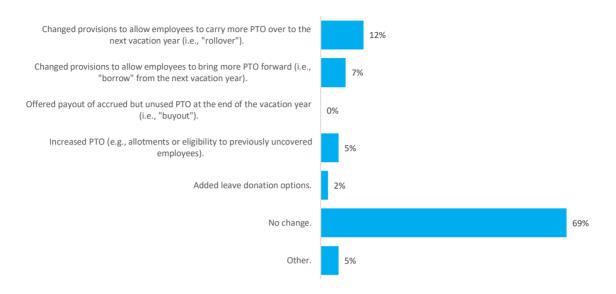
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=32)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

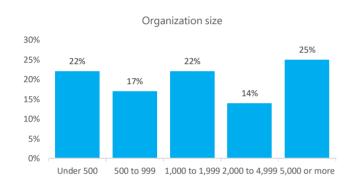


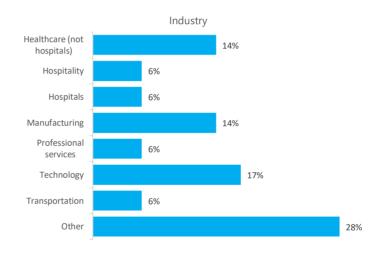
Summary



Our clients and prospects across all industries want to understand actions taken or being considered by others in response to COVID-19. Lockton's weekly pulse survey is designed to capture responses to these pressing issues and offer insights into what employers across all industries are doing to minimize the economic impact on their business.

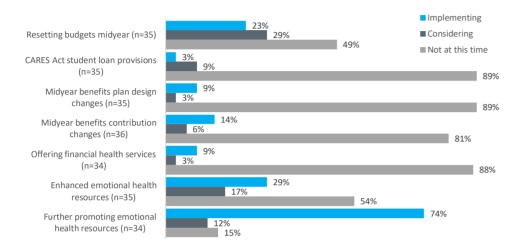
Participant profile - **Southeast** (AL, AR, FL, GA, LA, MS, NC, SC, TN, VA, WV)



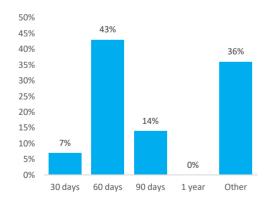


Impact to U.S. benefits - **Southeast** (AL, AR, FL, GA, LA, MS, NC, SC, TN, VA, WV)

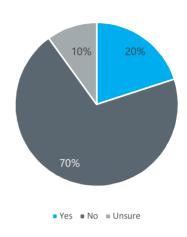
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19?



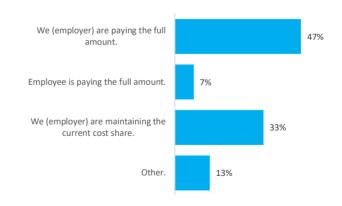
For furloughed employees, how long are you covering medical (n=14)?



If you already have an emotional health program, are you spending more? (n=10)

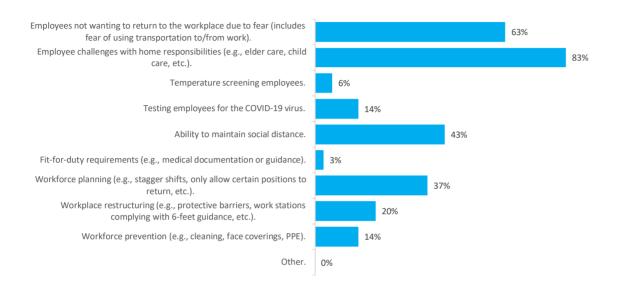


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=15)?



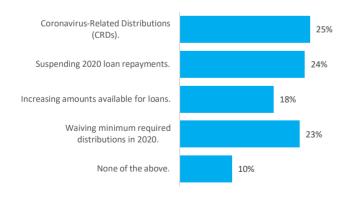
Reentry to work site - **Southeast** (AL, AR, FL, GA, LA, MS, NC, SC, TN, VA, WV)

What do you foresee as the biggest challenge for reentry (n=35)? Select the top three.

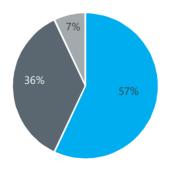


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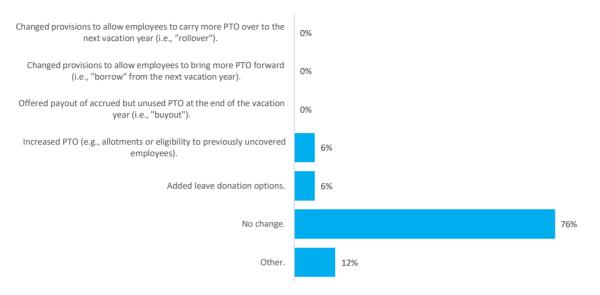
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=28)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

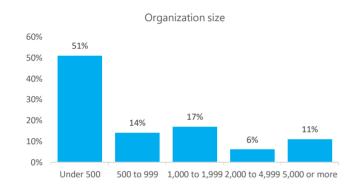


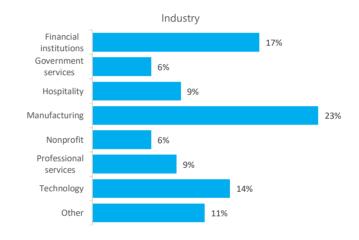
Summary



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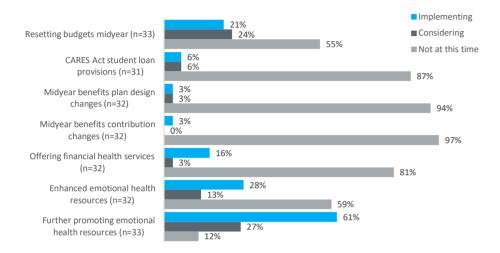
Participant profile - Northeast (CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT)



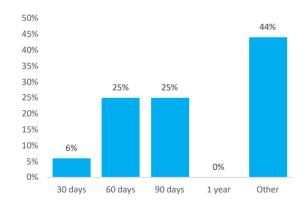


Impact to U.S. benefits - Northeast (CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT)

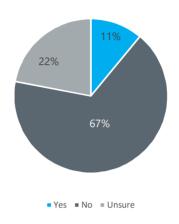
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19?



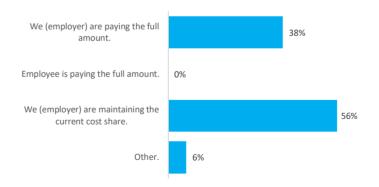
For furloughed employees, how long are you covering medical (n=16)?



If you already have an emotional health program, are you spending more? (n=9)

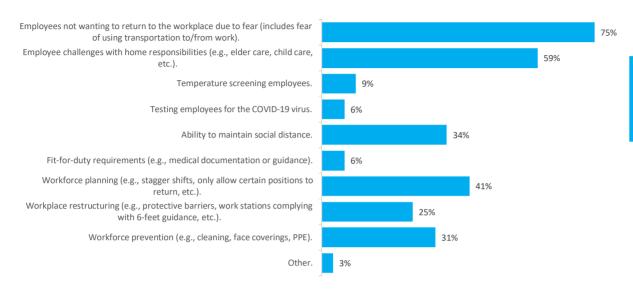


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=16)?



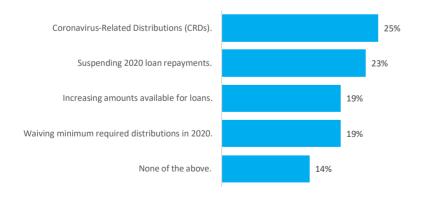
Reentry to work site - Northeast (CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT)

What do you foresee as the biggest challenge for reentry (n=32)? Select the top three.

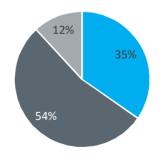


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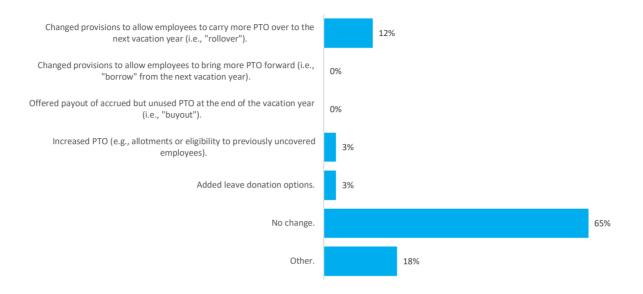
What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=26)? Select all that apply.



- Not actively communicating information is available on our intranet and/or recordkeeper's website.
- Notifying participants directly through USPS, email, text messages and other methods.
- Notifying specific participant populations directly based on applicability (e.g., providing information on suspending loan repayments to only furloughed participants with an outstanding loan).

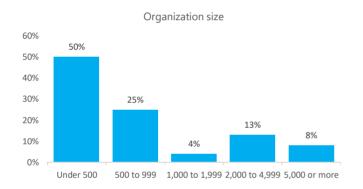


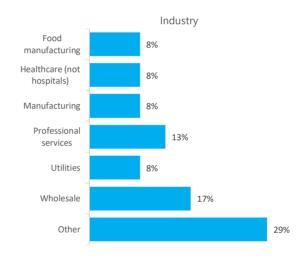
Summary



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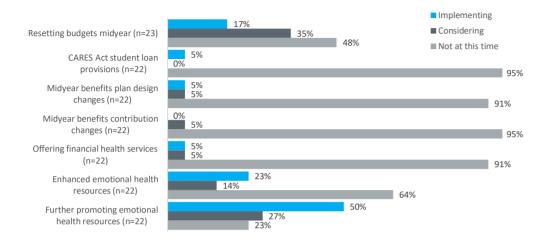
Participant profile - West (AK, AZ, CA, HI, ID, MT, NV, OR, UT, WA, WY)



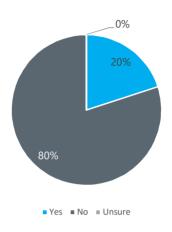


Impact to U.S. benefits - West (AK, AZ, CA, HI, ID, MT, NV, OR, UT, WA, WY)

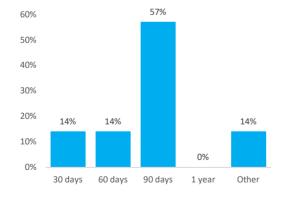
For your U.S. benefits offerings, is your company currently implementing or considering implementing any of the following changes in response to COVID-19?



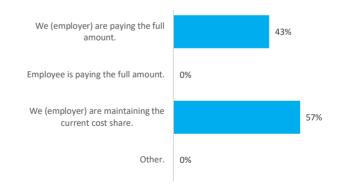
If you already have an emotional health program, are you spending more? (n=5)



For furloughed employees, how long are you covering medical (n=7)?

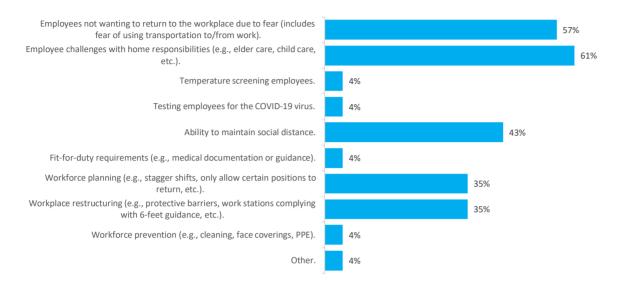


For furloughed employees, how are you requiring employees to pay their premium while furloughed (n=7)?



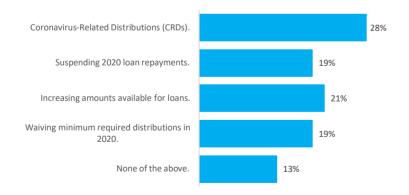
Reentry to work site - West (AK, AZ, CA, HI, ID, MT, NV, OR, UT, WA, WY)

What do you foresee as the biggest challenge for reentry (n=23)? Select the top three.

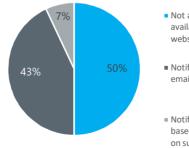


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What provision(s) within the CARES Act are you adopting for your retirement plan? Select all that apply.



If you are adopting any of these provisions, how are you communicating them to your participants (n=14)? Select all that apply.



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