



Coronavirus Update

Updated March 27, 2020

Caregiving resources for employers

With parents working from home, dealing with school closures, and concerned about their elders who are physically isolated, employers are seeking to identify resources for their employees to meet child and elder care needs. Lockton has compiled a variety of resources that could be deployed for these important services.

Local options

Depending on where your employees are located and what current local or state mandates are in place, the following options may be available.

- YMCA: Many YMCA locations are opening their facilities for child care services for essential workers.
- School-sponsored child care: Some states have requested that school-sponsored care programs remain open for essential employees, healthcare workers and first responders.
- United Way: www.211.org has a plethora of resources including caregiving resources in some markets. Employees can search local resources by entering their zip code on the website.
- Elder care locator: [This public service](#) is provided by the U.S. Administration on Aging and identifies potential providers of care and support services for the caregivers themselves.

Employee assistance programs

Many enhanced employee assistance programs (EAP's) offer caregiver resources, including emergency backup care.

National contracting services

Your Lockton service team can assist you in securing the best scope of services and pricing options from vendors to meet your employees' needs. There is no employer size minimum for any of these services.

National backup child and adult care for employers

Corporate Care Solutions is a national company, offering child and adult in-home care and/or center care. Employees can also choose the caregiver of their choice with Corporate Care Solutions My Choice program.

- Sharon Lurtsema, CEO/Founder
- Email: Sharon@corporatecaresolutions.com

- www.corporateCAREsolutions.com

Bright Horizons is a United States–based child care provider and is the largest provider of employer-sponsored child care. It also provides backup child care and elder care, tuition program management, education advising, and student loan repayment programs.

- Note: Bright Horizons is only launching services for government-mandated essential workers in healthcare, food and infrastructure clients. They require 30 days from contract signature to launch, and launch on the first of every month.
- Kevin Brown
- Email: Kbrown@brighthorizons.com
- <https://www.brighthorizons.com/our-solutions/for-employers>
- <https://www.brighthorizons.com/family-solutions/back-up-care>

LifeCare Inc. is a national company that offers employees access to a network of credentialed providers, with the flexibility to choose their own care providers, including friends and family, in-home care, and/or center care. There are care options for the whole family, whether it be for children, seniors, pets or even the employee. BackupCare offers 24/7 personalized support from highly trained specialists. Employees can book care last minute with no need to register in advance.

- Michael Willett, Vice President, Sales
- Phone: (616) 304-0481
- Email: mwillett@lifecare.com
- www.lifecare.com

Care.com is the largest online community to find short and long-term care for children, seniors, pets and more. All Care.com caregivers are employees who are prescreened and have completed background and reference checks. Employees can book a caregiver on the website, mobile app or by telephone with a Care Specialist.

- Robyn T. Chapman, Vice President, Broker and Channel Partners
- Waltham, Massachusetts 02451
- Phone: (404) 663-0447
- E-mail: robyn.chapman@care.com
- <https://www.care.com/careatwork>

Fee-for-service child care provider

Urban Sitters is an online service and mobile app that allows parents to search for, book, pay, review and recommend babysitters and nannies. Every caregiver has passed a background check, including a Social Security number trace, public state and county criminal records check, and a check against global watch.

- Kevin Cruz Director, Business Development
- San Francisco
- Email: kevin@urbansitter.com
- <https://www.urbansitter.com/>

Availability of these services may change due to capacity related to the high demand during this time.